

Tower Hamlets & City SENDIASS

(Special Educational Needs Information, Advice and Support Service)

The SENDIASS Team provides free and impartial expert advice to parents of children with SEND and to children and young people themselves who are residents within Tower Hamlets or City of London. Some of the ways we can support you are:

- **Attending meetings with schools/professionals**
- **Applying for an Education Health and Care Plan**
- **Mediation with the Local Authority**
- **Preparing and attending SEND Tribunals**
- **Providing information about other support services and departments**

Our team also runs workshops for parents around the EHCP process, Annual Reviews, and Secondary School Transitions.

If your query can not be resolved during the telephone consultation, we will take a referral and you will be allocated a caseworker who will contact you within 10 working days.

We have a dedicated telephone line, **020 7364 6489**, that you can call to speak to an advisor Monday-Friday, 9:00 a.m-17:00 p.m.

You can also email us at:
towerhamlets&city.sendiass
@towerhamlets.gov.uk

You can visit our website at:
<https://www.towerhamletsandcitysendiass.com/>

