



You asked

We promise

'If decisions are being made about me, you will let me know what they are and involve me.'

We will let you know about decisions that involve you and keep you informed.

'To be there to support you in making decisions about your welfare.'

We will be there to support and guide you in the decisions you make about your welfare.

'Take time to listen to me, write to me and reply to me.'

We will listen to you and respond to you in whatever way you prefer.

'If you say you are going to do something, stick to it.'

If we have agreed to do something for you, then we will make sure that we do what we say.

'Please don't judge me without knowing me.'

We will never judge you; we will listen and help you without making any judgements about you, by respecting you, for who you are.

'To be supported as you moved towards independence, especially if you have problems getting furniture, appliances, or experience financial difficulties.'

We will be there for you and give you the skills and support that you need to navigate through difficult and challenging times.

'For proper medical care and support in receiving appropriate dental care.'

We will ensure that, when you come into our care, you will be registered with a doctor and dentist, so that your health and dental needs can be met.

'For us to gain permission from you when we shared information about you and let you know who has access to your information.'

We will ask for your consent before we share your information with other professionals, and inform you about who has access to your information.

'That we took time to find out what you're interested in, giving opportunities to be involved in voluntary work and work experience.'

We will explore with you the opportunities available in doing voluntary work and work experience as part of your journey towards independence.

'What kind of sport can I get involved with?'

We will support you where possible in achieving your aims in any sporting activities that you may be interested in.

'Find me somewhere safe to live.'

We will make sure that we find you a home where you will feel safe, by checking where you will be staying and listening to what you say

'To have access to safe travel.'

We will support you in accessing safe travel arrangements.

'That we support you in getting into good schools and colleges.'

We will ensure that the schools and colleges that you attend will be able to offer you the best standard of education and care.

'To have the opportunity to do additional learning courses.'

We will listen, advise, and support you with your learning needs.

'To have regular contact with the social workers, with a social worker attending the CiCC.'

We will give you the opportunity to meet with a social worker at the CiCC meetings.

'That the City Corporation be open and honest.'

We will keep you informed about anything relating to your care, and be open and honest in how we talk to you.